

EXTRAORDINARY ANNOUNCEMENT

In its resolution H-PJ-III-36/2014, the Hungarian National Bank obliged BUSINESS TELECOM Nyrt to publish an extraordinary announcement. This obligation is fulfilled below by the Company with the following content:

The nationwide service provided by the Company got suspended from the time: 19.00h, 11 November 2014, which could be led back to the power supply problem of the systems providing the central service of the firm. So that the operating servers should be protected and any sort of incidentally emerging damage should be avoided, the total system was brought to a stop in a scheduled way for the period the correction of the problem was in progress.

On the following day - i.e. on 12 November 2014 - from 17.00h onwards, the problem occurred got mended. As a result of this, the total nationwide system of the Company as well as its services became available over again, meaning that all of them are now operating problem-free in case of each client of ours.

During the 22-hour-period of the stoppage - apart from the services relating to the Company's clients - the customer service, the central correspondence and the telephone customer service were also interrupted due to the fact that these functions are performed through the central units of the Company.

Because of the liquidity problems that have emerged lately, several supplier and partner-related contacts of the Company suffered some damage in various respects. By means of a capital increase, however, carried out on 31 October 2014, the financial situation of the Company has become stable. At the same time, reconsidering the supplier and partner contracts – thus setting the business co-operations right - plays an important role within the whole of the Company's stabilisation process.

The stoppage affecting the services granted occurred because of the lead-time needed to accomplish the amendment of the contract forming the base of the supply of our service and its financial realisation. By taking the given circumstances into account, the problem was managed by the Company in a rapid and efficient manner.

Kecskemét, 13. 11. 2014.

BUSINESS TELECOM NYRT.